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	OFFER PROBABILTY/SCORE			
	offer-1	offer-2	offer-3	offer-4
customer-1	0.006	0 002	0.004	0.009
customer-2	0.007	0.011	0.82	0.001
customer-3	0.009	0.001	0.003	0.002
customer-4	0 004	0.003	0.002	0.005

FIG. 3

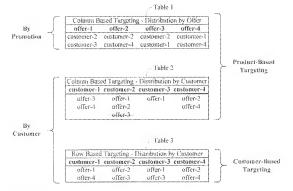


FIG. 4